

DIAGNOSTICS BRIEF

Transforming Operational Chaos

Into High-Performance Business Value.



E2E PROCESS TTRAKKRS SOLUTIONS LLP

WWW.TTRAKKRS.COM

THE COST OF OPERATIONAL COMPLEXITY

Every day your organisation operates with unmapped manual workarounds, broken interdepartmental handoffs, and expanding data silos, it pays a compounding tax on productivity, compliance, and customer experience. The problem is rarely visible on a P&L — but it is always measurable.

Unmapped Manual Workarounds	Undocumented process deviations that create audit risk and dependency on individual staff knowledge.
Broken Departmental Handoffs	Work stalls at team boundaries — approvals delayed, accountability diffused, SLAs consistently missed.
Data Silos & Fragmented Reporting	Disconnected systems force manual reconciliation, introduce version errors, and slow executive decisions.
Escalating Turnaround Times	Rising cycle times signal systemic process degradation — often invisible until a compliance event forces scrutiny.

68%

of transformations fail due to poor process clarity

4.2x

ROI from lean redesign before automation

3 Wks

average time to first actionable insight

WHAT HAPPENS IN A TTRAKKRS DIAGNOSTICS SESSION?

A TTRAKKRS Diagnostics Session is a focused, structured intervention — not a lengthy consulting engagement. We work alongside your leadership team to surface the precise operational pressure points costing you time, money, and institutional risk.

1

Rapid Discovery & Scoping

- Executive interviews with process owners and department leads
- Identification of the 2–3 highest-friction business units
- Baseline data gathering: volumes, SLAs, error rates, turnaround times
- Alignment on diagnostic scope and success criteria

2

Value-Stream Mapping

- End-to-end tracing of a single high-stakes transaction lifecycle
- BPMN-standard process mapping with stakeholder validation
- Identification of all wait states, rework loops, and approval bottlenecks
- Cross-functional swimlane documentation for executive review

3

Bottleneck & Waste Identification

- Quantification of systemic delays and their direct cost impact
- Compliance and regulatory risk flagging within current process design
- Classification of waste types: motion, waiting, rework, overprocessing
- Priority scoring matrix: effort vs. impact for each identified issue

4

Scenario-Based Action Roadmap

- Three scenario options: Quick Win, Mid-Term Redesign, Full Transformation
- Clear technology recommendations tied to process-readiness
- Indicative ROI projections and implementation timeline
- Structured handover pack for internal governance review

HOW TO PREPARE FOR YOUR DIAGNOSTICS SESSION

Minimal preparation is required from your side. Our team integrates seamlessly with your existing staff — without disrupting daily operations or requiring systems access upfront.

✓ Identify a Process Sponsor	Nominate one senior operational lead who can provide access to relevant department heads and existing process documentation.
✓ Locate Existing Documentation	Gather any available SOPs, workflow diagrams, or policy manuals — even informal ones. Gaps in documentation are themselves diagnostic data.
✓ Prepare Volume & SLA Data	Transaction volumes, turnaround time records, and error/rework logs for the past 3–6 months where available.
✓ Block Two Focused Sessions	Reserve two half-day sessions for your sponsor and key process owners. All other engagement is handled asynchronously.
✓ No Technology Access Required	We do not require live system access, database credentials, or IT involvement during initial diagnostics.
✓ Confidentiality Guaranteed	All documentation and data shared during the engagement is governed by our standard NDA framework, signed prior to kick-off.

Book Your Diagnostics Session Today

No lengthy RFP required. Contact us directly — we confirm your session within 48 hours.

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