

CORE SERVICE 02

Lean Process Efficiency

Eliminate operational bottlenecks and non-value-added activities at the root.



E2E PROCESS TTRAKKRS SOLUTIONS LLP

www.ttraktrs.com

SERVICE OVERVIEW

TTRAKKRS Lean Process Efficiency applies rigorous Lean Six Sigma and Business Process Management (BPM) disciplines to systematically identify and eliminate every form of operational waste — before any technology investment is made. Through precise value-stream mapping and continuous improvement strategies, we reduce cycle times, cut error rates, and maximise processing speed across your most critical workflows.

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Lean Out First. Then Automate What Remains.

The TTRAKKRS Core Process Hygiene Rule

40%+

Average Cycle Time Reduction

7 Types

of Waste Systematically Eliminated

Lean MBB

Master Black Belt Rigor Applied

ROI

Measurable Before Any Tech Spend

HOW WE DELIVER LEAN PROCESS EFFICIENCY

Our lean engagements follow a proven five-phase methodology — from initial waste discovery through to sustained performance management.

1

Value-Stream Mapping & Current-State Analysis

- End-to-end mapping of the target process from trigger to outcome
- Identification of all wait states, rework loops, and handoff friction
- Measurement of current cycle times, error rates, and resource utilisation
- Stakeholder-validated current-state map as the foundation for redesign

2

Waste Identification & Classification

- Systematic identification of all 7 Lean waste types: Defects, Overproduction, Waiting, Non-Utilised Talent, Transportation, Inventory, Motion
- Quantification of waste cost: time, money, and compliance exposure
- Priority scoring: impact vs. effort matrix for redesign sequencing

3

Future-State Process Redesign

- Elimination of NVA (non-value-added) activities and redundant approval layers
- Workflow consolidation: reducing process steps without reducing control
- SLA redesign aligned to customer expectations and operational capacity
- Stakeholder co-design sessions ensuring adoption before implementation

4

Implementation & Change Management

- Phased rollout of redesigned processes with parallel-run validation
- Staff training and change communication programmes
- Updated SOPs and governance documentation issued before go-live
- Structured hyper-care period with performance tracking

5

Performance Measurement & Continuous Improvement

- Baseline vs. new-state KPI comparison: cycle time, error rate, throughput
- Monthly performance reviews with documented improvement actions
- Continuous improvement loop embedded into operational governance
- Quarterly lean health checks to sustain gains long-term

THE 7 WASTES WE ELIMINATE — IN YOUR CONTEXT

Defects & Rework	Errors requiring correction — re-keying data, failed approvals, rejected outputs — eliminated at source.
Overprocessing	Redundant steps, duplicate approvals, and excessive reporting layers that add time without adding value.
Waiting & Delays	Work stalled at handoff points — approvals queued, responses awaited, bottlenecks unresolved.
Non-Utilised Talent	Skilled staff performing manual, repetitive tasks that should be automated or eliminated.
Excessive Motion	Unnecessary movement of data, documents, or people between systems, departments, or locations.
Inventory Backlogs	Unprocessed transaction queues, pending approvals, and work-in-progress accumulation.
Overproduction	Generating reports, outputs, or data that no one uses — creating storage and governance burden.

Start Your Lean Transformation Today

Rapid 2-week waste assessment — we quantify your efficiency losses before any commitment.

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