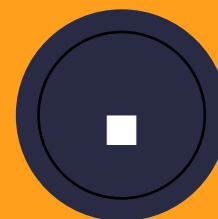


CORE SERVICE 04

E2E Process Analysis

Gain deep visibility into your actual business workflows — not how you assume they



E2E PROCESS TTRAKKRS SOLUTIONS LLP

www.ttraktrs.com

SERVICE OVERVIEW

TTRAKKRS E2E Process Analysis delivers deep operational visibility by breaking down organisational silos and analysing the underlying data architectures that drive your business workflows. We trace every transaction, document every handoff, and uncover hidden inefficiencies that leadership cannot see from above — then design high-performing future-state processes built on evidence, not assumption.

“

See How Work Actually Flows — Then Fix It.

The Foundation of All TTRAKKRS Engagements

E2E

Full Lifecycle Process Tracing

BPMN

Industry-Standard Documentation

Data

Evidence-Based Findings Only

Future

State Blueprints Delivered

HOW WE CONDUCT E2E PROCESS ANALYSIS

1

Discovery & Scoping

- Executive stakeholder interviews to define scope and business priorities
- Identification of target processes: highest friction, highest business value
- Collection of existing documentation: SOPs, org charts, system specs
- Baseline metrics agreed: current cycle times, SLAs, error rates, volumes

2

Process Observation & Data Collection

- Direct observation of processes as they actually operate — not as documented
- Shadow sessions with process owners and front-line operators
- Transaction data extraction and volume analysis across the process lifecycle
- Exception and rework log analysis to identify systemic failure points

3

Value-Stream Mapping

- BPMN-standard mapping of the full end-to-end process lifecycle
- Cross-functional swimlane documentation showing every handoff and delay
- Identification of value-added vs. non-value-added activities at each step
- Stakeholder-validated current-state map before any redesign recommendations

4

Silo & Data Architecture Analysis

- Mapping interdependencies between departments, systems, and data sources
- Identifying where data breaks, duplicates, or becomes inconsistent
- Assessing the operational impact of fragmented data architectures
- Recommending integration and flow improvements between systems

5

Future-State Design & Recommendations

- Designing high-performing future-state processes based on evidence gathered
- Three scenario options: Quick Fix, Redesign, or Full Transformation
- ROI projections for each scenario with implementation timeline estimates
- Structured recommendation pack ready for executive governance review

DELIVERABLES — WHAT YOU RECEIVE

Analysis Documentation

- BPMN-standard current-state process maps
- Cross-functional swimlane diagrams
- Stakeholder-validated process inventories
- Data flow and silo mapping documentation

Findings & Recommendations

- Waste and bottleneck quantification report
- Future-state process design blueprints
- Three-scenario action roadmap with ROI
- Executive summary for governance review

SECTORS WHERE WE APPLY PROCESS ANALYSIS

Banking & Financial Services

AML workflows, credit origination, retail and corporate transaction processing, account onboarding, and compliance reporting chains.

Government & Public Sector

Citizen service delivery processes, multi-ministry approval chains, procurement workflows, and inter-departmental data flows.

Corporate Operations

Finance, HR, procurement, customer service, and supply chain workflows across any industry sector requiring operational transformation.

Healthcare & Regulated Industries

Patient journey mapping, clinical administration workflows, and regulatory reporting processes requiring audit-grade documentation.

Uncover What Your Processes Are Really Doing

Book an E2E Analysis Discovery Session — first insights delivered within 3 weeks.

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