



Solutions We Deliver

End to End

Process Automation

Banking & Financial Services · Government & Public Sector · Enterprise Solutions

E2E PROCESS TTRAKKRS SOLUTIONS LLP



www.ttraktrs.com

OUR SOLUTIONS AT A GLANCE

TTRAKKRS delivers end-to-end process automation built on a single principle: optimize and lean out the operation first, then automate. We work across Banking & Financial Services and Government & Enterprise organisations, resourcing every engagement with best-fit specialist talent.

B

Banking & Financial Services Optimization

End-to-end process engineering for Retail, Corporate, AML and Financial workflows, plus institutional-grade Policies & Procedures.

G

Back-Office Architecture — Government & Enterprise

Structural design for new business units, eliminating departmental silos and building scalable operational frameworks.

S

Flexible Project Staffing

Agile talent onboarding — temporary specialists or permanent talent sourced for short-term or multi-phase transformation.

Optimize and Lean Out First. Automate Second.

“

The TTRAKKRS Core Rule — Applied Across Every Sector and Every Service We Deliver

The pages that follow detail each sector we serve, every service discipline we apply, and our flexible staffing model — together with the delivery framework and certified standards behind every TTRAKKRS engagement.

WHO WE SERVE & WHAT WE DELIVER

TTRAKKRS works with Banking & Financial Services institutions and Government & Enterprise organisations, applying the same disciplined methodology across every engagement — process governance, lean redesign, intelligent automation, structured data analytics, and project management — resourced through flexible, best-fit specialist staffing.

INDUSTRIES WE SERVE

Banking, Financial Services & Government

Retail & Corporate Banks · Investment Firms · Government Ministries · Enterprise Organisations

WHAT WE DELIVER

Process Governance, Lean & Automation

Governance · Lean Process Redesign · Intelligent Automation · Data Analytics · PMO

HOW WE RESOURCE EVERY PROJECT

Flexible, Best-Fit Specialist Staffing

Short-term sprints, multi-phase programmes, or permanent placement — never benched generalists

2

Core Sectors We Serve

5

Core Service Disciplines

Best-Fit

Specialist Staffing Model

E2E

Always — End to End

AREA	WHAT IT COVERS
Banking & Financial Services	Retail/corporate banking, AML workflows, institutional Policies & Procedures
Government & Public Sector	Back-office architecture, citizen services, departmental silo elimination
End-to-End Governance	RACI design, risk mitigation, compliance integration, KPI dashboards
Lean Process Redesign	Value-stream mapping, waste elimination, continuous improvement
Intelligent Automation	RPA, Python, and VBA — deployed only after process hygiene is confirmed
Structured Data Analytics	Custom dashboards, KPI frameworks, data architecture cleanup
PMO & Governance Frameworks	Agile/Scrum delivery, certified standards, structured change management
Flexible Project Staffing	Best-fit specialists for short-term, multi-phase, or permanent placement

INDUSTRY FOCUS

Banking & Financial Services

Who we serve: Retail Banks, Corporate Banks, Investment Firms, Payment Providers

End-to-end process engineering designed to streamline or automate complex banking operations. We specialise in transforming Retail, Corporate, Anti-Money Laundering (AML), and Financial workflows, as well as authoring institutional-grade Policies and Procedures that guarantee operational compliance.

P

Retail & Corporate Banking Process Engineering

- End-to-end redesign of retail, SME, corporate and investment banking workflows
- Eliminating manual reconciliation, processing bottlenecks and approval chain delays
- Accelerating customer onboarding, transaction processing and fulfilment cycles
- Producing audit-ready process documentation aligned to central bank standards

A

Anti-Money Laundering (AML) Workflow Streamlining

- Redesigning AML screening, transaction monitoring and alert management workflows
- Accelerating case investigation throughput without compromising regulatory defensibility
- Embedding compliance checkpoints directly into operational daily workflows
- Structured to satisfy internal audit and regulator examination requirements

D

Institutional-Grade Policies & Procedures Authorship

- Authoring strict, compliant and operationally executable Policies and Procedures
- Translating complex regulatory requirements into clear, high-speed daily workflows
- Covering AML, KYC, credit operations, payments, trade and retail banking functions

Who Benefits

- Retail & Corporate Banks
- Investment & Asset Management Firms
- Payment Service Providers
- AML & Compliance Functions
- Central Bank Regulated Entities

Key Deliverables

- BPMN process maps for all key workflows
- AML case management redesign
- Institutional P&P documentation suite
- Compliance checkpoint integration
- Regulatory-ready audit documentation

E2E

Full Lifecycle Banking Coverage

Audit-Ready

Central Bank Standard Docs

Zero

Compromised Regulatory Defensibility

Faster

Onboarding & Transaction Cycles

INDUSTRY FOCUS

Government & Public Sector

Who we serve: Ministries, Government Agencies, Public Authorities

Structural design and deployment strategies for new business units or specialised processes. We partner with government bodies to engineer robust back-office workflows, eliminate departmental silos, and build highly efficient, scalable operational frameworks from the ground up.

P

Government & Public Sector Process Transformation

- Eliminating bureaucratic friction from multi-step approval and authorisation chains
- Redesigning citizen-facing service processes to drastically reduce turnaround times
- Orchestrating seamless data flows across previously siloed ministerial departments
- Ensuring statutory compliance and public accountability are embedded throughout
- Building citizen-centric operational models that maximise service speed and quality

G

Enterprise Back-Office Architecture Design

- Structural design of new business units, specialised functions and operational divisions
- Engineering robust back-office workflows from the ground up — not patching broken ones
- Eliminating departmental silos through integrated data flow and handoff architecture
- Delivering governance documentation: SOPs, RACI matrices and escalation protocols

Who Benefits

- Government Ministries & Agencies
- Public Sector Authorities
- Enterprise Operations Teams
- Organizations Launching New Business Units
- Finance, HR & Procurement Functions

Key Deliverables

- Back-office workflow architecture
- Multi-departmental data flow maps
- Silo elimination frameworks
- Governance & accountability structures
- Scalable operational playbooks & SOPs

Citizen-First

Service-Centric Process Design

Zero

Departmental Silos Tolerated

Audit-Ready

Statutory Compliance Built In

Scalable

Frameworks From the Ground Up

CORE SERVICE

End-to-End Governance & Process Transparency

What we deliver: applies to every sector — banking, government, or enterprise

Establish robust, clear oversight across your entire operational ecosystem. We align corporate strategy with regulatory compliance, ensuring process transparency, risk mitigation, and seamless organisational control — irrespective of which sector your organisation operates in.

L

Governance Architecture & RACI Design

- Mapping current decision-making chains and approval hierarchies
- Designing RACI matrices across all operational and strategic functions
- Constituting steering committees with defined executive sponsorship
- Aligning governance structure to sector-specific regulatory requirements

A

Risk Mitigation & Compliance Integration

- Embedding compliance checkpoints directly into operational workflows
- Creating automated risk flags for process deviations and SLA breaches
- Building escalation protocols with defined response timelines
- Deploying live KPI dashboards for executive governance oversight

360°

Operational Visibility

100%

Audit-Ready Documentation

Zero

Process Blind Spots

Live

Governance Dashboards

CORE SERVICE

Lean Process Redesign & Operational Excellence

What we deliver: Lean Six Sigma discipline applied across any sector

Eliminate operational bottlenecks and non-value-added activities. Through precise value-stream mapping and continuous improvement strategies, we systematically reduce waste and maximise processing speed — before any technology is deployed.

L

Value-Stream Mapping & Waste Elimination

- End-to-end mapping of target processes from trigger to outcome
- Systematic identification of all 7 Lean waste types across workflows
- Quantification of waste cost: time, money, and compliance exposure
- Future-state process redesign with measurable cycle-time reduction targets

G

Continuous Improvement & Performance Sustainment

- Phased rollout of redesigned processes with parallel-run validation
- Monthly performance reviews with documented improvement actions
- Continuous improvement loops embedded into operational governance
- Lean Six Sigma Master Black Belt rigour applied at every stage

The 7 Wastes We Eliminate

- Defects & Rework
- Overprocessing & Duplicate Approvals
- Waiting & Handoff Delays
- Non-Utilised Talent
- Excessive Motion & Overproduction

What You Receive

- Current & future-state process maps
- Waste quantification report
- Redesigned SLAs & workflow consolidation
- Cycle-time reduction baseline
- Quarterly lean health-check reviews

7 Types

of Waste Systematically Eliminated

Lean MBB

Master Black Belt Rigour Applied

Measurable

Cycle-Time Reduction Targets

ROI

Quantified Before Any Tech Spend

CORE SERVICE

Intelligent Automation (RPA · Python · VBA)

What we deliver: technology applied only after process hygiene is confirmed

Transform manual, repetitive tasks into seamless digital workflows. We architect and implement scalable Robotic Process Automation (RPA) that drastically reduces processing times and eliminates manual errors — but never on a process that hasn't first been leaned out.

R

Automation Candidate Assessment & Process Lean-Out

- Identifying high-volume, rule-based processes suitable for automation
- Applying lean methodology to the target process before any scripting begins
- Ruling out processes requiring redesign before automation candidacy
- Documenting the cleaned process as the automation specification baseline

G

Build, Test, Deploy & Optimise

- Right-sized technology selection: RPA bot, Python script, or VBA macro
- Full UAT, parallel-run testing and supervised go-live support
- Exception-handling protocols and human-in-the-loop escalation paths
- Post-deployment monitoring loops and continuous optimisation

RPA

Robotic Process Automation

Python

Custom Script Automation

VBA

Office & Excel Automation

Zero

Automation on Unclean Processes

CORE SERVICE

Structured Data Analytics & Custom Dashboards

What we deliver: turning messy operational data into strategic intelligence

Turn messy corporate operational data into clean, actionable intelligence. We build custom monitoring dashboards and data frameworks that empower leadership to make swift, facts-based strategic decisions.

A

Data Architecture & KPI Framework Design

- Auditing existing data sources and identifying fragmentation points
- Standardising data definitions, naming conventions and calculation methods
- Designing leading and lagging indicators for early performance warning
- Building data pipelines to consolidate fragmented sources into single views

D

Custom Dashboard Development

- Building real-time operational dashboards aligned to leadership requirements
- Layered views: executive summary → operational detail → root cause
- Integration with existing platforms: ERP, CRM, banking systems or spreadsheets
- Training leadership and teams on dashboard interpretation and data governance

Dashboard Types We Build

- Executive Performance Dashboards
- Operational Process Dashboards
- Compliance & Risk Monitoring
- Financial Operations Analytics

Platforms We Work With

- Microsoft Power BI
- Python & Pandas Pipelines
- Excel Advanced Analytics
- Custom Web Dashboards

Real-Time

Live Operational Dashboards

Custom

Tailored to Your Exact KPIs

Clean

Structured Data Architecture

Swift

Facts-Based Decision Making

CORE SERVICE

Project Management, PMO & Governance Frameworks

What we deliver: structured delivery discipline behind every engagement

The best process redesigns and automation tools fail without rigorous project management, milestone visibility, and active change management. We build structured PMO setups and Agile governance into every engagement from day one — regardless of sector.

D

Structured PMO Setup & Agile Delivery

- Establishing project charters, RACI matrices and steering committees from Week 1
- Agile/Scrum sprint delivery with defined milestones and executive reporting
- Change-control gates, backlog prioritisation and scope management throughout
- Risk registers with mitigation actions, owners and structured escalation protocols

S

Certified Delivery Standards

- Scrum Master Framework: structured sprints, backlog management, retrospectives
- Certified Process Professional Master (CPPM): audit-ready process documentation
- Lean Six Sigma Master Black Belt: quantified outcomes, not subjective opinions
- Institutional-grade governance satisfying internal audit and regulatory review

Scrum

Master Framework Delivery

CPPM

Certified Process Standard

LSS MBB

Master Black Belt Rigour

Governed

Outcome-Anchored Delivery

PROJECT RESOURCING

Flexible Project Staffing

Agile talent onboarding customised to your exact project lifecycle

Agile talent onboarding customised to your exact project lifecycle. Whether your organisation requires temporary specialised skills or permanent talent for short-term or multi-phase digital transformation initiatives, we source and enroll the market's best-fit technical and operational resources.

S

Best-Fit Specialist Sourcing — Never Benched Generalists

- Sourcing Lean Six Sigma MBBs, Process Engineers and Certified Process Professionals
- Deploying RPA Developers, Automation Architects and Data Analytics Specialists
- Providing PMO Leads, Project Managers and Change Management professionals
- Enrolling P&P Authors with sector-specific banking and government regulatory expertise

G

Onboarding Built Around Your Project Lifecycle

- Rapid mobilisation: specialists onboarded within days of engagement confirmation
- Flexible contract structures matched to project duration and budget cycles
- Direct integration with your existing teams — no parallel reporting structures
- Continuity guaranteed: knowledge transfer protocols at every staffing transition

Specialist Profiles We Source

- Process Engineers & Lean Six Sigma MBBs
- RPA Developers & Automation Architects
- PMO Leads & Delivery Project Managers
- Data Analysts & BI Dashboard Specialists
- P&P Authors — Banking & Government

Engagement Structures Available

- Short-term sprint deployment (2–8 weeks)
- Multi-phase programme resourcing
- Permanent placement & retention support
- Hybrid: TTRAKKRS-led + client team embed
- On-site, remote, or blended delivery

Days

Rapid Specialist Mobilisation

Best-Fit

Never Generic or Benched

Flexible

Contract Structures Available

Embedded

Direct Team Integration

HOW WE DELIVER — THE TTRAKKRS 4-PHASE MODEL

PHASE	WHAT WE DO	WHAT YOU RECEIVE
01 Diagnose	Process mapping, waste identification, stakeholder interviews & baseline metrics	Current-state BPMN maps, bottleneck report & scoped diagnostic brief
02 Design	Future-state process redesign, governance architecture & KPI framework definition	Future-state blueprints, three-scenario roadmap & ROI projections
03 Deploy	Lean rollout, automation build & testing, PMO setup & change management	Live processes, automation scripts, dashboards, updated SOPs & training
04 Sustain	Performance monitoring, optimisation loops & post-deployment governance support	Monthly KPI reports, continuous improvement plan & quarterly health checks

WHY TTRAKKRS — WHAT MAKES US DIFFERENT

Consistent Methodology Across Every Engagement	Whether you're a bank, a government ministry, or an enterprise organisation, our governance, lean, automation, and analytics disciplines are applied with the same rigour.
Process-Led, Not Technology-Led	Unlike technology vendors who prescribe platforms first, we start with your process architecture. Technology only follows after the process is clean and justified.
No Generic Benched Consultants	Every specialist deployed is hand-selected for the specific regulatory, sector, and complexity requirements of your programme — never padded with junior generalists.
Outcome-Anchored Governance	We do not deliver recommendations and leave. Every engagement includes governed delivery with clear milestones, accountability, and measurable outcome targets.

Ready to Explore End-to-End Process Automation?

Our team will map your highest-impact opportunity within 48 hours of first contact.

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